

Adobe PDF files by default on a Mac are opened up in Mac Preview. However the only way for a user to submit the PDF forms is to actually open the PDF in Adobe Acrobat Reader within the Safari browser. The following steps illustrate how to successfully open this PDF so you may submit it on your Mac.

**For Mac Tiger or Leopard (Mac OS X 10.4 or 10.5):**

**Step 1: Set Adobe Acrobat set as the default program to open your PDFs.**

1. Right click the file and select "Get Info" for any PDF file that you have stored on your computer.
2. Change the "Open With" settings from Preview to Adobe Acrobat.
3. Click "Change All..." to apply the changes to all PDF files.

**This should be all that needs to be done if you are running Tiger or Leopard, which is either Mac OS X 10.4 or 10.5. The pdf form should then open within Safari and submit fine.**

**For Mac Snow Leopard, which is Mac OS X 10.6, there is a Step 2 involved:**

In Mac Snow Leopard Safari runs in 64 bit. The problem is that the latest version of Adobe Acrobat Reader runs 32 bit. Customers can run Safari in 32-bit, which will allow the Adobe Acrobat/Reader plug-in to load and be used. Until Adobe Reader is updated to run in 64 bit this is going to be a problem for people using Snow Leopard.

**Step 2 for Snow Leopard users only: Set your Safari up to run in 32-bit.**

1. If Safari is open quit Safari by going to Safari>Quit Safari.
2. Open a new Finder window and navigate to the Applications folder.
3. In the Finder, select Safari.
4. Ctrl + Click>Get Info
5. In the "Safari Info" window, open the "General" section.
6. Select the check box "Open in 32-bit mode"
7. Close the "Safari Info" window.
8. Re-launch Safari.
9. The version in the Dock now loads in 32 bit mode and PDF files open almost instantly, as they did before Snow Leopard.

**Please take note that submittable forms currently only open in Safari on Macs. Adobe has chosen not to support Firefox for Mac at this time as a way to open PDF forms.**